



NUHEAT WARRANTY (EXCLUSIVE OF CONTROLS)

WARRANTY COVERAGE:

Nuheat's warranty obligations are limited to the terms set forth below:

Nuheat Industries Limited warrants each Nuheat Mat that it sells to be free from defects in material and workmanship effective on the date of the purchase of the Nuheat Mats by the original purchaser. The warranty shall remain effective for a period of twenty-five (25) years from the date of original purchase for Nuheat Mats under tile, marble, stone, laminate and engineered wood surfaces. The maximum liability of the company is limited to the cost of the original Nuheat Mat multiplied by the percentage of the warranty period remaining.

WHAT NUHEAT WILL/WILL NOT DO:

Nuheat's obligations under this warranty are limited to, at its sole discretion, repairing or reimbursing the Nuheat Mat originally supplied in the product that Nuheat has determined to be defective in materials and workmanship.

Nuheat shall repair or reimburse, at its sole and entire discretion, the defective Nuheat Mat free of charge. Repair or replacement will only be made for defective parts; and no allowance or reimbursement shall be made for wages, labor and freight costs. Should Nuheat choose to reimburse the cost of the Nuheat Mat, it will do so at the lesser of the value of the purchase price or the suggested retail price for the same item.

Because of our ongoing commitment to product quality and innovation, Nuheat reserves the right, at any time and without incurring any obligations, to revise, change, modify, or discontinue any specifications, features, designs or components.



**Place
Stamp
Here**

Nuheat Industries Limited
3105 - 6900 Graybar Road
Richmond, British Columbia
Canada V6W 0A5
1 (800) 778-9276

www.nuheat.com

WARRANTY COVERAGE (CONTINUED)

EXCLUSIONS

The following items are not covered by this warranty:

- Any incidental or consequential damage
- Any failure that results from an accident, abuse, neglect, or failure to operate or install the product in accordance with the instructions provided in the installation manual and installed by a qualified electrician
- Costs of removal, freight, delivery and reinstallation of the Nuheat Mat
- The Nuheat Mat is not warranted if used for purposes other than those they were designed to perform

This warranty may not be transferred and is exclusively to the sole benefit of the original purchaser.

DISCLAIMER

This warranty gives you specific legal rights and you may also have some legal rights which may vary from state to state or province to province. Nuheat Industries Limited hereby disclaims, and it is a condition of the sale, that there are no implied warranties. Some states and provinces do not allow limitations on an implied warranty so the above limitation may not apply to you. British Columbia law applies to this warranty.

HOW TO CLAIM THIS WARRANTY

Contact the Company to provide details relating to the nature of the defect, the installation and operation of the Nuheat Mat, and the date of purchase of the Nuheat Mat.

After examination of the information provided, the Company may advise the owner to proceed as follows:

- a) Deliver or ship the Nuheat Mat covered under the warranty to the dealer from whom it was originally purchased, the Company's local representative, or direct to the Company.
- b) A retail sales receipt or proof of purchase should accompany the returned mat.
- c) Freight costs, if any, will be prepaid by the owner.

PLEASE COMPLETE AND RETURN THIS WARRANTY REGISTRATION CARD WITHIN 14 DAYS TO VALIDATE WARRANTY.

Owner's Name _____

Address _____

City _____

Province/State _____

Postal/Zip Code _____

Purchased From _____

City _____

Nuheat Mat Installed In:

- | | |
|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> Kitchen | <input type="checkbox"/> Living Area |
| <input type="checkbox"/> Bathroom | <input type="checkbox"/> Bedroom |
| <input type="checkbox"/> Entry Way | <input type="checkbox"/> Basement |
| <input type="checkbox"/> Other _____ | |

Nuheat Mat Installed Under:

- | | |
|--------------------------------------|--|
| <input type="checkbox"/> Tile | <input type="checkbox"/> Laminate |
| <input type="checkbox"/> Stone | <input type="checkbox"/> Engineered Wood |
| <input type="checkbox"/> Other _____ | |

How did you hear about Nuheat?

- | | |
|--|---|
| <input type="checkbox"/> Showroom | <input type="checkbox"/> Website |
| <input type="checkbox"/> Home/Tile Show | <input type="checkbox"/> Builder |
| <input type="checkbox"/> Electrical Contractor | <input type="checkbox"/> Architect/Designer |
| <input type="checkbox"/> Tile Contractor | <input type="checkbox"/> Friend |
| <input type="checkbox"/> Media | <input type="checkbox"/> Other _____ |

Type of Project:

- | | |
|---|---|
| <input type="checkbox"/> New Construction | <input type="checkbox"/> Renovation Project |
|---|---|

Would you like to be contacted in order to become a Nuheat Ambassador?

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

