

Nuheat

FREEZE PROTECTION PRODUCTS



LIMITED PRODUCT WARRANTY COVERAGE

NUHEAT INDUSTRIES LTD.

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HOW TO CLAIM THIS WARRANTY

Contact the Company to provide details relating to the nature of the defect, the installation and operation of the product, and the date of purchase. After examination of the information provided, the Company may advise the owner to proceed as follows:

- Deliver or ship the product covered under the warranty to: the dealer from whom it was originally purchased, the Company's local representative or, direct to Nuheat
- A retail sales receipt or proof of purchase should accompany the product
- Freight costs, if any, will be prepaid by the owner

DISCLAIMER

This warranty gives you specific legal rights and you may also have some legal rights which may vary from state to state or, province to province. Nuheat hereby disclaims, and it is a condition of the sale, that there are no implied warranties. Some states and provinces do not allow limitations on an implied warranty so the above limitation may not apply to you.

WARRANTY COVERAGE

Nuheat's warranty obligations are limited to the terms below:

Nuheat warrants its Freeze Protection Products to be free from defects in material and workmanship. All Nuheat Freeze Protection Products must be used with approved Nuheat components and accessories. Use of non-approved components and accessories will void all warranties. The maximum liability of the Company is limited to the cost of the original product multiplied by the percentage of the warranty period remaining.

Nuheat shall in no event be liable for the cost of removal or installation, for loss or damage to, or loss of use of facilities or other property, loss of revenue, loss of use of revenue, loss of anticipated profits, or other damages or costs of any kind whatsoever, whether direct, indirect, incidental, or consequential, and in no event shall Nuheat's liability exceed an amount equal to price of the product.

Warranty period is as follows providing product is used and installed as is outlined in Nuheat specification and installation information.

SELF-REGULATING CABLE

(Pipe Freeze Protection and Roof & Gutter De-icing)

9MM SELF-REGULATING CABLE

(9FP and 9PK series)

Three (3) years from date of purchase; warranty solely applicable with use on water pipes.

13MM SELF-REGULATING CABLE

(13FP series, 13PK series and 13RG series)

Three (3) years from date of purchase; warranty solely applicable with use on water pipes or, in roof & gutter de-icing applications.

EXTENDED WARRANTY

Nuheat self-regulating cable is eligible for an additional seven (7) year warranty (total period of ten [10] years) provided the online warranty form (available at www.nuheat.com) is fully completed and registered within thirty (30) days from the date of installation.

CONNECTION COMPONENTS

(SpeedConnect and Heat Shrink Components)

Three (3) years from date of purchase; warranty valid only when used with Nuheat products.

This limited warranty extension remains subject to the terms, limitations, conditions, and exclusions of Nuheat's Limited Product Warranty for self-regulating cable.

MINERAL INSULATED (MI) CABLE

(Slab De-Icing and Snow melting)

Nuheat MI (mineral insulated) cable carries a two (2) year manufacturer's warranty from date of purchase.

EXTENDED WARRANTY

Nuheat Mineral Insulated (MI) Cable is eligible for an additional eight (8) year warranty (total period of ten [10] years) provided the online warranty form (available at www.nuheat.com) is fully completed and registered within thirty (30) days from the date of installation.