



January 20, 2017

VIA EMAIL: gduck@nuheat.com

Mr. Geoff Duck

Nuheat Industries Limited

6900 Graybar Road

Richmond, BC V6W 0A5 Canada

ARDEX Products: Nuheat Membrane by Progress Profiles

Dear Mr. Duck:

We are writing at the request of our Tile and Stone Key Accounts Specialist, Patrick Rene, regarding the use of ARDEX Tile and Stone Products in conjunction with the Nuheat Membrane to be installed over concrete and wood substrates.

This will confirm that, when mixed and installed in accordance with our written recommendations, the following ARDEX setting materials are approved for use over and under the Nuheat Membrane based on in-house testing:

- ARDEX AF 207 (under only)
- ARDEX X 5
- ARDEX X 77
- ARDEX X 78
- ARDEX N 23
- ARDEX X 32
- ARDEX FB 9 L
- ARDEX X 7 R

Additionally, please note that ARDEX Liquid BackerBoard has been approved as a topside prefilling material over the installed membrane in accordance with our written recommendations.

We would be happy to provide job specific support as well as a job specific written recommendation for projects that utilize ARDEX Tile and Stone Installation Systems in conjunction with the Nuheat Membrane.



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If you have any questions on this information, or we can be of further assistance, please contact Patrick at 724-777-6530, or contact the ARDEX Technical Service Department at 888-512-7339.

Sincerely,

ARDEX ENGINEERED CEMENTS

A handwritten signature in black ink, appearing to read "Steven Newbrough".

Steven Newbrough
Technical Communications Representative

cc: S. Pevarnik; D. Brletic; P. Renne; M. Pennine - ARDEX

JSR#: 18803